

WORK FIRST FAMILY ASSISTANCE (WFFA)

300 N. Duke St.

Work First Support: 919-560-8347



PURPOSE

Work First, which includes Work First Family Assistance and Work First Employment Services, is a temporary financial and employment assistance program designed to promote self-sufficiency. This assistance includes Medicaid assistance.

See also Work First Employment Services.

SERVICES

- Cash Assistance – Monthly Check
- Medical Assistance for Family
- Child Support Referrals
- Referrals to Non- Public Assistance Food Stamps
- Referrals to Family Crisis Unit and/or Daycare
- Referrals for substance abuse counseling
- Referrals to family violence prevention program
- Referrals to Social Security Administration, Employment Security Commission, Veteran's Administration
- Services to families to eliminate barriers to employment

ELIGIBILITY

Individuals who are primary caretakers for children under age 18 who meet the income and resource guidelines for the Work First Family Assistance Program.

- Must be a Durham County resident
- Must be the primary caretaker for a child in the home under age 18
- Household income and resources must meet Work First Program guidelines.
- Must cooperate with Child Support.
- Must cooperate and participate with employment services in pursuing employment.
- Must sign and cooperate with Mutual Responsibility Agreement.

APPLICATION

Work First intake is conducted on Mondays, Tuesdays, Thursdays and Fridays between the hours of 8:30 AM to 10:00 AM and 1:30 PM to 3:00 PM.

Applicants are not required to provide anything at the time of intake in order to apply. However, verification of identity, income, and assets may be required during the application processing period. Social security numbers and birth certificates for everyone on the case will be required. Applicants may find it helpful to bring verification items with them to the interview. Processing time can be 45 days.

REFERRALS

We partner with many agencies, including:

Durham Housing Authority
Durham County Health Dept.
Opportunity Place
Salvation Army
Durham Center
Big Sibling Program
Operation Breakthrough
Women In Action
Durham Public Schools
Various Faith Organizations
Various Homeless Shelters
Genesis Home
Child Advocacy

CONTACT INFORMATION

Work First Support: 919-560-8347

RELATED TOPICS: Work First Employment Services; Child Support Enforcement; Food Stamps; Child Care (DACCA); Immediate Services; Family and Children's Medicaid/NCHC